

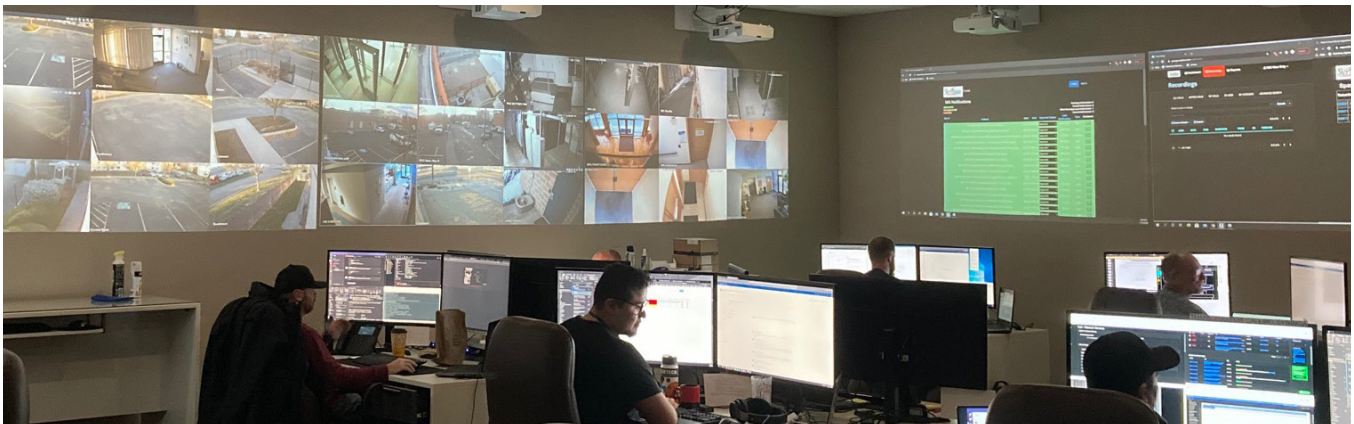


Continuous Monitoring of your Network

Syringa Networks customers can rest assured their services are being monitored around the clock by Network Operations Center (NOC) engineers. Our NOC is staffed 24/7 with trained experts to ensure the performance and security of your network.

Network Operations Center Provides:

- Proactive network and service monitoring 24/7/365
- Real-time push notifications via the Syringa mobile app
- Portal access with real-time escalation
- Live U.S.-based customer support
- Maintenance and security notifications and updates
- Troubleshooting and remediation when issues arise
- Dedicated case resolution time with RFO follow-up
- Automatic ticket creation for circuits



Our Network, Your Success.